



The Aerospace Corporation Delta Dental Plans



Learn about your plan

Virtual dentistry tools

The Delta Dental Difference

Web/mobile resources

Value added features

Oral health and wellness

Delta Dental keeps you protected


That's why 80 million enrollees choose us



More
savings



More
dentists



More
satisfaction

Together we shine



98%

of enrollees are satisfied
with Delta Dental



99%

of enrollees stay with
Delta Dental

Learn about
your plans



Your Smile, Your Choice

PPO vs. DHMO

Delta Dental PPO

- Visit any licensed dentist
- Benefits are subject to an annual deductible and maximum
- Plan covers a wide range of services with no exclusions for most pre-existing conditions
- Preventive care, like routine cleanings and exams are covered at low or no cost
- Pay the applicable coinsurance at the time of service with a contracted Delta Dental PPO or Premier provider

VS

DeltaCare USA

- Select a DeltaCare USA primary care dentist
- No annual deductibles or maximums
- Plan covers over 300 procedures, with no exclusions for most pre-existing conditions
- Preventive care, like routine cleanings and exams, has low or no copayments
- Pay the applicable copayment at the time of service with your assigned DeltaCare USA provider



DeltaCare[®] USA

Comprehensive coverage

DeltaCare USA: a prepaid, fixed copayment plan



Once enrolled, select a primary dentist from the DeltaCare USA network to start enjoying:

- Set copays
- No annual maximums
- No deductibles
- No claims
- Low premiums

How DeltaCare USA works

Getting dental care is easy

1



Choose a primary care dentist online or by phone

Make an appointment



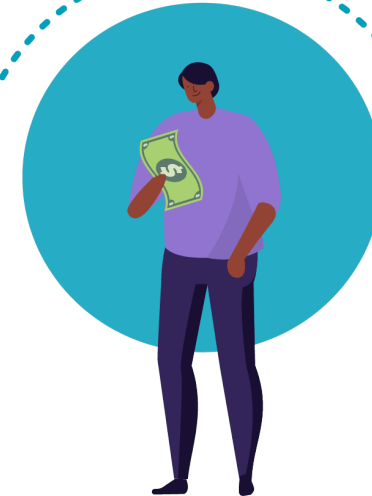
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3



Visit the dentist

Pay your copayment (if any)



4

Specialty and emergency care

DeltaCare USA

- If you need specialty care, your primary care dentist will refer you
- Your primary care dentist requests authorization for specialty services
- Plan includes out-of-network coverage for emergencies



How to choose your dentist

DeltaCare USA

Go to deltadentalins.com to browse the DeltaCare USA dentists in your area.

Write down the facility number of the primary care dentist you would like.

Submit your request

- Online: Create an online account at deltadentalins.com
- By phone: Call Customer Service at **800-422-4234**



Switching from another plan?

DeltaCare USA



- Coverage begins when your plan starts.
- Pre-existing conditions and missing teeth are covered.
- If you're undergoing orthodontic treatment, you may be able to stay with your current orthodontist.

All about braces

DeltaCare USA



- Orthodontic coverage for children and adults
- All phases of orthodontic treatment are covered
- Pre-and post-records
- Tooth extractions
- Coverage for in-progress treatment



Delta Dental PPO™

We've got you covered

Delta Dental PPO

- Visit a PPO dentist to save the most.
- You can visit any licensed dentist.
- You won't be charged more than your expected share of the bill.



We've got you covered

Delta Dental PPO



- You don't need an ID card to check in.
- We'll coordinate dual coverage.
- Create an online account to check your benefits and claims online.

Base Plan

	PPO Dentists	Non-PPO Dentists
Deductible	\$0	\$25 Individual/\$75 Family (waived for D&P services)
Annual Maximum	\$1,000	\$1,000
Diagnostic & Preventive Services	100% (does not apply to annual maximum)	100% (does not apply to annual maximum)
Basic Services	80%	80%
Major Services	40%	40%
Orthodontics	Not covered	Not covered

Buy-up Plan

	PPO Dentists	Non-PPO Dentists
Deductible	\$0	\$25 Individual/\$75 Family (waived for D&P services)
Annual Maximum	\$2,000	\$2,000
Diagnostic & Preventive Services	100% (does not apply to annual maximum)	100% (does not apply to annual maximum)
Basic Services	80%	80%
Major Services	50%	50%
Orthodontics (covered for children under 26)	50%	50%
Orthodontic Lifetime Maximum	\$2,000	\$2,000

Pre-treatment estimate

It's easy to plan for dental expenses

1

Ask your dentist for an estimate



2

Dentist sends details to Delta Dental



3

You and your dentist receive a cost estimate



Emergency coverage

Visit any licensed dentist worldwide and receive benefits

Submit a claim for reimbursement



Transitioning your care

How to continue dental care under your PPO plan



How is payment determined?

- Root canals
- Crowns
- Orthodontics

How do I continue my orthodontic coverage?

- Will my lifetime orthodontic maximum reset?

The Delta Dental
Difference[®]



Delta Dental PPO

The Delta Dental Difference[®]



Delta Dental PPO



Delta Dental Premier[®]



Non-Delta Dental

Network advantage

The Delta Dental Difference[®]

2 levels of savings:

PPO network

35-41%

average discount

Premier network

9-29%

average discount

- 160,000 network dentists
- 352,000 locations
- 8 in 10 U.S dentists are in the Delta Dental PPO or Premier network



Value-added features

Savings you can see and hear

Access hearing aid and LASIK discounts

Now available to you and your dependents

Amplifon Hearing
Health Care

62% average savings off retail
hearing aid pricing

QualSight

40-50% off traditional LASIK
eye surgery



Amplifon program features

amplifonusa.com/deltadentalins



- Access to the best hearing aid prices, guaranteed
- Choice of top hearing aid brands
- Thousands of hearing care providers¹
- Industry-leading support for your purchase

¹ Amplifon Hearing Health Care provider file, February 2019

How to get started with Amplifon

Simply call or register online

1

Call Amplifon at
888-779-1429.

2

A Patient Care
Advocate will
guide you.

3

Amplifon will
activate your
hearing aid
discounts.

QualSight program features

qualsight.com/-delta-dental



- Access to 40-50% off traditional LASIK pricing¹
- 1,000+ LASIK locations²
- Experienced and credentialed LASIK surgeons
- Pre- and postoperative visits are included

¹ Refractive Quarterly Update, Market Scope LLC, November 2018.
Discounts or savings may vary by provider.

² QualSight provider file, February 201

How to get started with QualSight

Simply call or register online

1

Call QualSight at
855-248-2020.

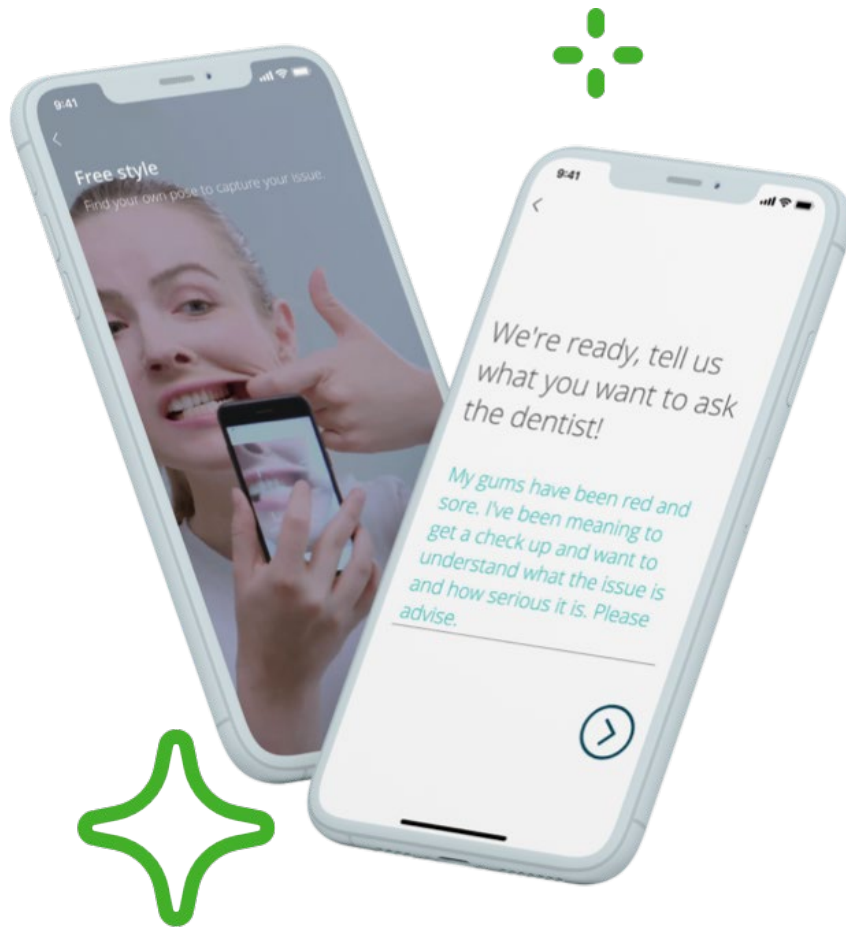
2

A Care Manager
will guide you.

3

Pick a physician and
pay a discounted
price for LASIK
services.

Virtual Dentistry Tools



Toothpic

Get answers from a Delta Dental dentist in just one day

- Photo-based app
- Easy to use, responses in under 24 hours
- Ideal for members looking for a quick exam and a full diagnostic report

Delta Dental – Virtual Consult

See a Delta Dental dentist remotely

- Video-based
- Schedule an appointment with a Delta Dental dentist
- Ideal for members seeking a live consultation with a dentist, or who have an urgent need such as pain
- E-prescriptions are available



Please note that availability of Virtual Consult providers may vary based upon state and appointments are subject to schedule availability.

Web and mobile resources



Check out the website

deltadentalins.com



- Search for a network dentist in your area.
- Get answers to common questions about your dental plan.
- Read articles, browse recipes and watch videos about oral health and wellness.
- Subscribe to *Grin!*, our quarterly wellness e-magazine.

Sign up for an online account

Check your benefits information online

- Check your plan details: eligibility, covered services and level of benefits.
- Look up claim statements for recent dental visits.
- View or print your ID card.
- Estimate the cost of your next procedure.
- Submit questions to Customer Service.



Go paperless

View your documents online: claims, pre-treatment estimates and plan details

Convenience.

Get an email alert every time a new document is available.

Efficiency.

No need to wait for snail mail.

Save paper.

Reduce your ecological footprint.

Log in to your account at deltadentalins.com.

Go mobile

Download the app to have all the information you need at your fingertips



What can you do with the app?

Find a dentist	Coverage details	Electronic ID card	Cost estimator
✓	✓	✓	✓

To find the app, visit the App Store or Google Play and search for “Delta Dental.” Then download the **Delta Dental** app by Delta Dental Plans Association.

Print an ID card at home

It's easy to print your own ID card

1



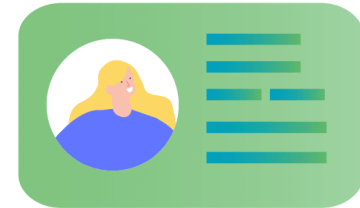
Go to
deltadentalins.com

2



Log in to your
online account

3



Select the link for
your ID card

Find a network dentist

- Go to deltadentalins.com.
- Look for the **Find a Dentist** tab.
- Search by name, address, landmark, city or ZIP code.
- Select your network plan.
- Click **Search**.
- **Narrow your search** by location, specialty, network and language.
- Your search results will include a dentist's Yelp rating, address and phone number.





We're here for
you

Contact Customer Service

Get help by phone or online

Call us toll-free at 888-335-8227 (PPO)
or 800 422 4234 (DHMO)

Speak to a Customer Service
representative Monday through
Friday, 8am to 8pm PST (PPO) or 5am
to 6pm (DHMO)

For simple questions, use our
automated phone system, available
24/7

Ask online: Go to deltadentalins.com >
Contact Us. Then follow the prompts
or fill out the Customer Service Form.



¿Habla español?

Nosotros también



Los servicios que Delta Dental proporciona en español incluyen:

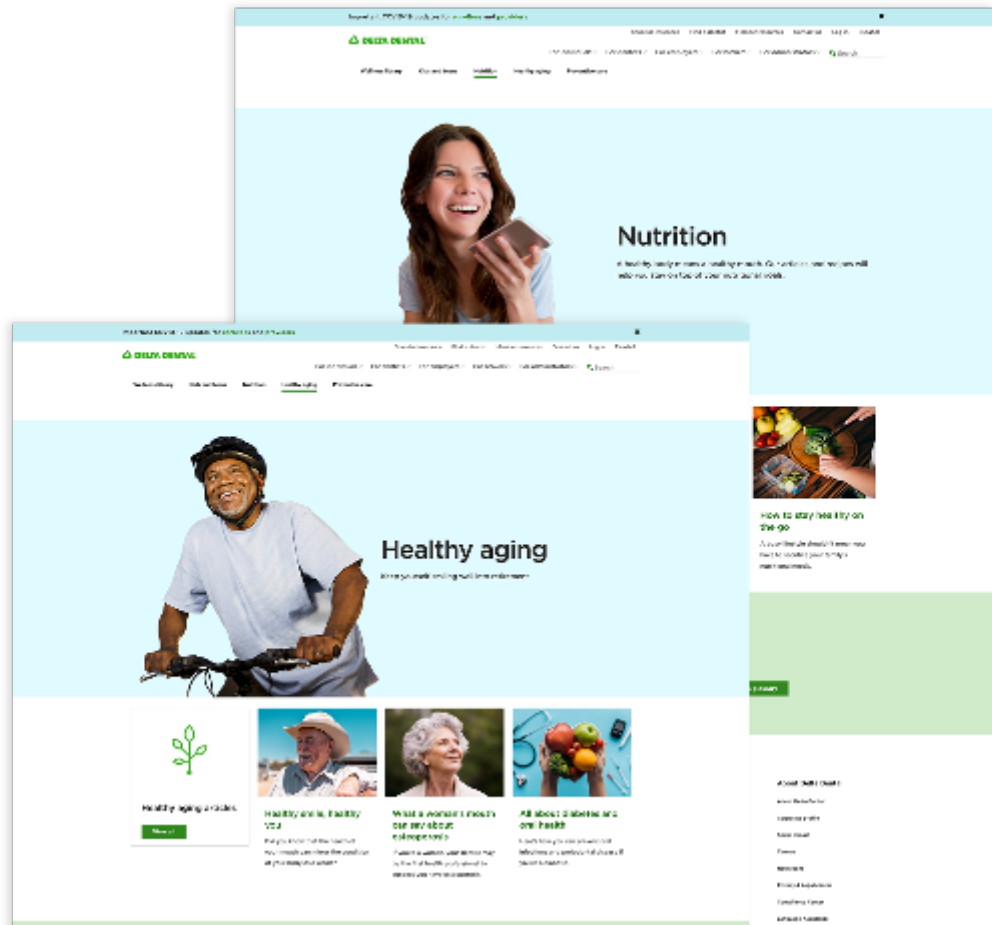
- Ayuda para inscribirse
- Información y vídeos sobre la salud dental
- Detalles de los beneficios
- Representantes de servicio al cliente
- Servicio de asistencia en su idioma
- Sitio web en es.deltadentalins.com

Oral health and wellness



Online wellness resources

Learn about dental health from Delta Dental

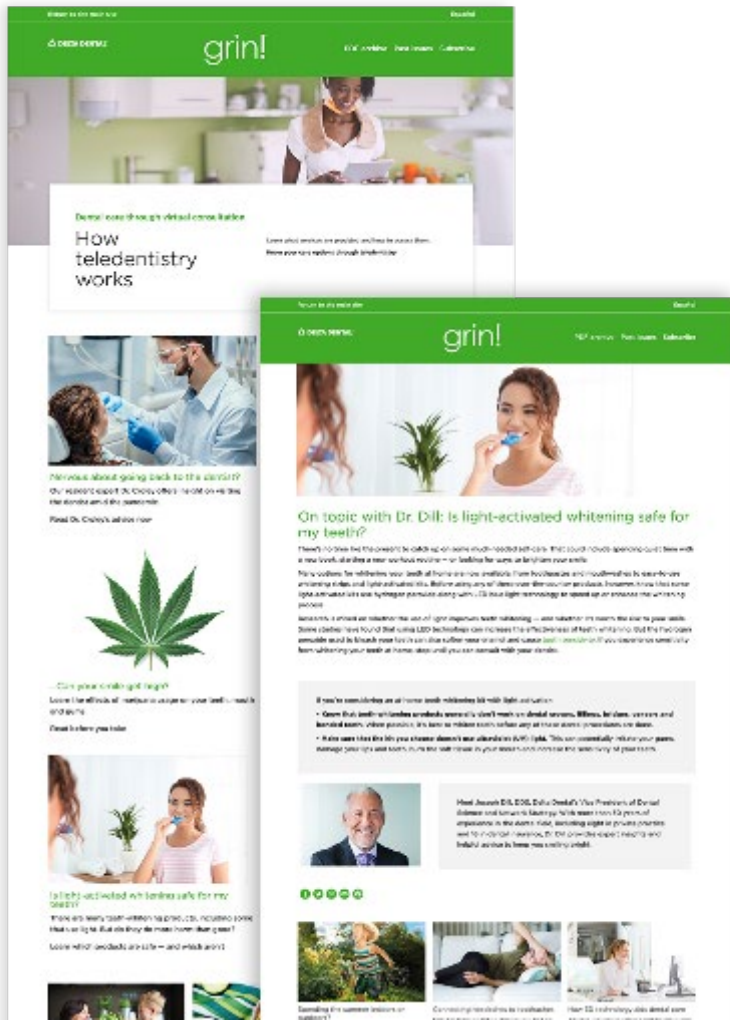


Learn about oral health and wellness with:

- Articles
- Videos
- magazines
- Recipes
- Risk assessments
- Risk assessments
- Kids' activities
- And more!

Stay informed with *Grin!*

Boost your dental health IQ



- Learn fun facts and discover tooth-friendly recipes.
- Sign up by email
- Get a new issue every season.
- ¿Habla español? Disponible en español.

deltadentalins.com/grin

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Thanks for your time