

Family Supports 101

Understanding all that you have to help
care for loved ones!

Experience You Can Count On



5 million days of back-up care delivered

100,000 children cared for in our centers every day

32+ years supporting working families

17x one of Fortune's Best Companies to Work for





Life is Full of Sticky Situations

Bright Horizons offers many solutions that address employee work-life challenges





CARE BREAKDOWNS ARE COMMON

Due to unmet family
care needs:

- Working parents **miss 8 days/year**, on average
- ‘Sandwiched’ parents **miss 14 days/year**, on average

Real solutions that provide meaningful support when and where you need them

Back-Up Care

Alternative care arrangements when yours fall through –for your children or your adult/elders



Additional Family Supports

Access to an online database of potential caregivers for your regular care needs: nannies, babysitters, pet care, housekeeping and more



BRIGHT HORIZONS BACK-UP CARE™



When You're Prepared... Or Not

A dependable and affordable source of high-quality care for your family, when you need it most:



Planned

Child has school vacation

Gaps between summer camp and school

Regular caregiver on vacation

Teacher in-service days

Business travel

Spouse recovering from injury or illness

Respite care for a parent



Unplanned

Nanny called in sick

Parent needs help in another state

Regular caregiver quit

School snow day

Elder relative is injured

Stay at home spouse in unavailable

Center-based Child Care



Quality you can trust

■ Nationwide network

- Infants through school-age care
- Hours that fit parents' workdays
- Warm, welcoming and engaging

■ Quality assured

- Licensed and accredited
- Background checks
- References verified
- CPR and First Aid

In-Home Child Care



Quality you can trust

- **Nationwide network**
- **Available for healthy and mildly ill children**
- **Quality assured**
 - Licensed and accredited
 - Comprehensive background checks and screening
 - CPR and First Aid training
 - No independent contractors

In-Home Adult and Elder Care



Quality you can trust

- **Nationwide network**

Available for family members who live far away

- **Care for any adult family member**

Spouses/partners

Adult children

Parents & grandparents

- **For a wide variety of needs**

Companion care

Recovery care for mild illness

Light housekeeping

Getting Started

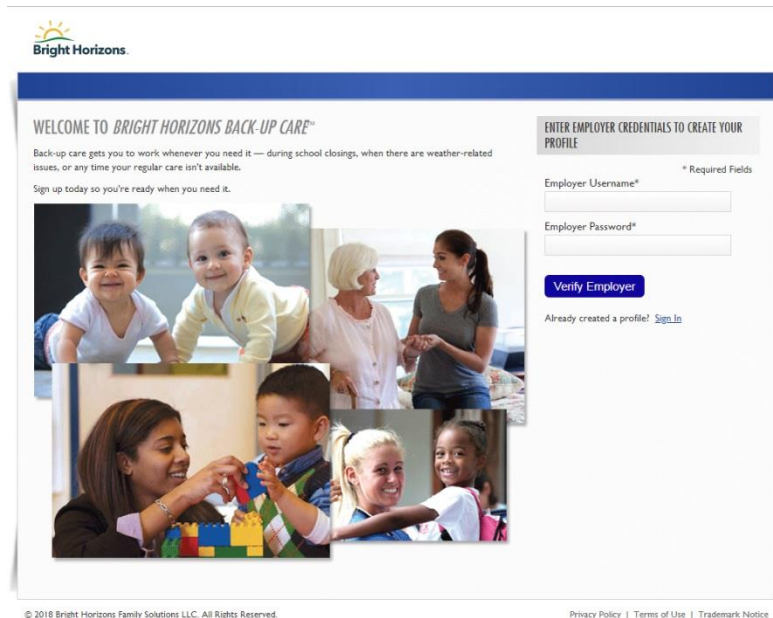
<https://clients.brighthorizons.com/aerospace>

Employer User Name: Aerospace

Employer Password: Benefits4You

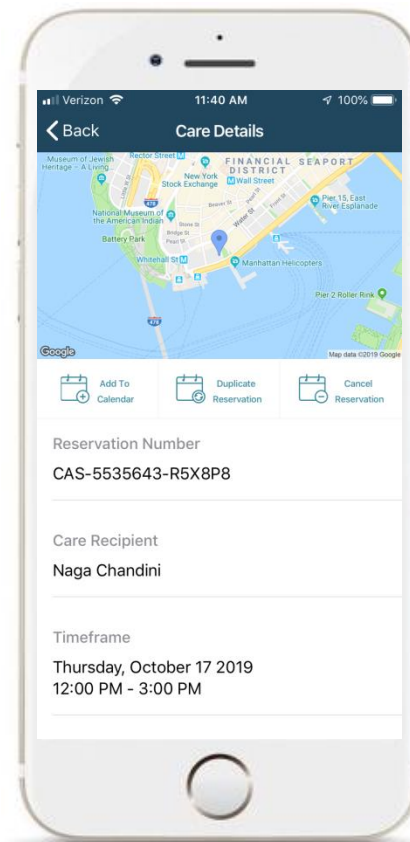
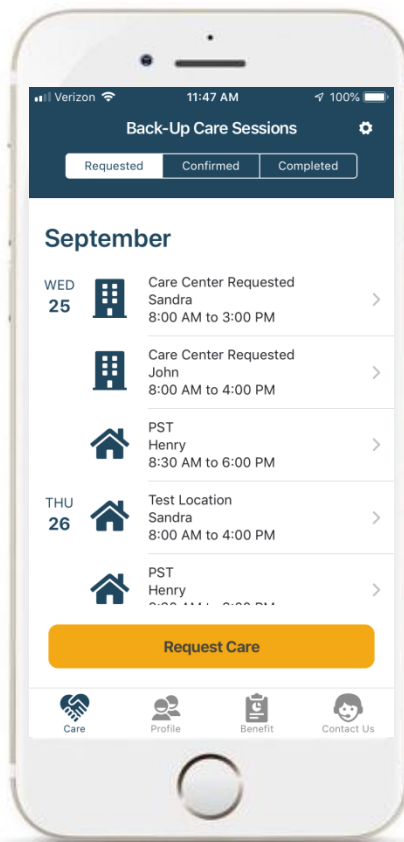
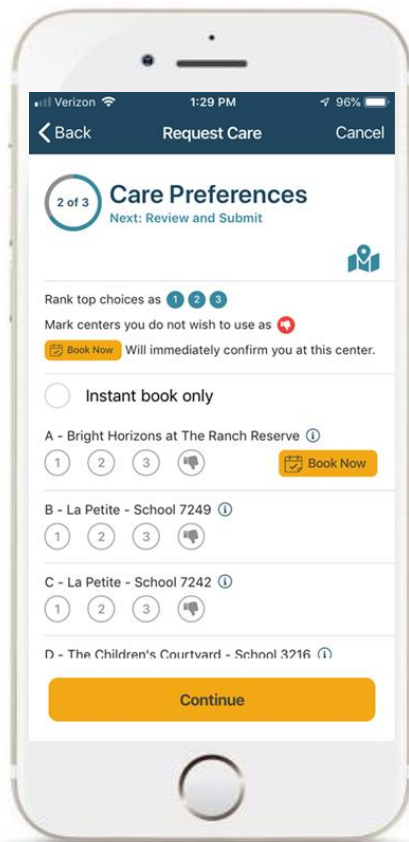
Benefit Details:

- 5 days per employee per calendar year
- Center Copay: \$15 per child or \$25 per family
- In-Home Copay: \$6 per hour (up to 3 care recipients, 4-hour minimum copay required)
- Reserve back-up care up to 30 days in advance
- Cancellations must be received by 5:00 p.m. the day prior to a reservation to avoid paying copays and counting towards use



The screenshot shows the Bright Horizons login page for Back-Up Care. At the top left is the Bright Horizons logo. The main heading is "WELCOME TO BRIGHT HORIZONS BACK-UP CARE™". Below this is a paragraph explaining that back-up care is for use during school closings, weather-related issues, or when regular care is unavailable. It encourages signing up today. To the right, under the heading "ENTER EMPLOYER CREDENTIALS TO CREATE YOUR PROFILE", there are two input fields: "Employer Username*" and "Employer Password*", both marked as required. Below these fields is a blue "Verify Employer" button. A link "Already created a profile? Sign In" is also present. The central part of the page features a collage of images showing children and adults interacting. At the bottom, there is a copyright notice: "© 2018 Bright Horizons Family Solutions LLC. All Rights Reserved." and a link to the "Privacy Policy | Terms of Use | Trademark Notice".

Intuitive Mobile App



BRIGHT HORIZONS **ADDITIONAL FAMILY** **SUPPORTS™**



Services Available to You



Babysitters and Nannies

Unlimited free access to a nationwide search platform



Pet care and dog walkers

Experienced sitters for drop-in or extended stay needs



Child care priority and discounts

Waitlist preference at Bright Horizons centers – and discounts at many network partners



Elder care planning resources

Objective guidance for caregiving, legal, and financial concerns



Tutoring and test prep

Exclusive discounts and quick connections to leading tutors



Housekeepers

Convenient online search with unlimited free use

Additional Family Supports



clients.brighthorizons.com/aerospace, Look for Additional Family Supports

BRIGHT HORIZONS ADDITIONAL FAMILY SUPPORTS

Get Full-Time Child Care Help

Get preferred enrollment at Bright Horizons centers. Access tuition discounts at participating network child care centers.

DETAILS

USE IT ►

Find Sitters, Nannies & Housekeepers

Find sitters, nannies, housekeepers, and more in your neighborhood.

DETAILS

USE IT ►

Ongoing Elder Care Support

Access support and expert guidance for your overall elder care needs.

DETAILS

USE IT ►

Get Quality Pet Care

Find experienced pet sitters, dog walkers and more.

DETAILS

USE IT ►

Help with Tutoring & Test Prep

Get cost-saving discounts on highly-ranking tutoring services for your family.

DETAILS

USE IT ►

Primary Child Care



clients.brighthouse.com/aerospace, Look for Get Full-Time Child Care Help



Waitlist Priority at Bright Horizons

Skip line and give your child the benefit of a high-quality education at one of more than 400 Bright Horizons locations.



Tuition Discounts at Network Centers

Save up to 10%, and get registration fees waived, with exclusive discounts at hundreds of participating partner centers.

Finding Full- and Part-Time Child Care



SEARCH WITH CENTER LOCATOR

CENTER SEARCH LOCATOR

IL Chicago OR Zip Code Location Within 10 mi

BROWSE NEARBY CENTERS

BRIGHT HORIZONS AT COOK COUNTY/CITY OF CHICAGO
CHILD DEVELOPMENT CENTER
40 North Dearborn | Chicago, IL 60602
0.4 miles away
312-603-8585

Hours of Operation:
M-F: 7:00 a.m. to 6:00 p.m.

Ages Served:
15 months - 5 years

BRIGHT HORIZONS AT LAKESHORE EAST
360 E South Water Street | Chicago, IL 60601
0.46 miles away
312-565-7300

Hours of Operation:
M-F: 7:30 a.m. to 5:30 p.m.

Ages Served:
2 years - 5 years

BRIGHT HORIZONS AT RIVER EAST
325 East Grand Avenue | Chicago, IL 60611
0.47 miles away
312-527-3573

Hours of Operation:
M-F: 6:30 a.m. to 6:00 p.m.

Ages Served:
1 month - 5 years

BRIGHT HORIZONS AT CLYBOURN
1425 North Dayton | Chicago, IL 60642
1.75 miles away
312-867-7100

Hours of Operation:
M-F: 7:00 a.m. to 6:30 p.m.

Ages Served:
1 month - 5 years

BRIGHT HORIZONS AT LAKEVIEW
2840 North Lincoln Avenue | Chicago, IL 60657
3.56 miles away
773-935-7300

Hours of Operation:
M-F: 7:30 a.m. to 6:00 p.m.

Ages Served:
2 years - 5 years

U CHICAGO CHILD DEVELOPMENT CENTER DREXEL
MANAGED BY BRIGHT HORIZONS
5610 South Drexel Avenue | Chicago, IL 60637
6.69 miles away
773-256-0000

Hours of Operation:
M-F: 7:00 a.m. to 6:00 p.m.

Ages Served:
1 month - 4 years

Babysitters, Nannies, and More

clients.brighthorizons.com/aerospace, Look for Find Sitters, Nannies & Housekeepers

Jobs

[View all jobs](#)

Post a new job

What kind of care do you need?

Babysitter

Babysitters provide part-time care for your kids, are usually paid hourly and work for several families.

Nanny

Nannies provide full or part-time ongoing weekday care, usually for at least 20 hours per week.

Special Needs

These caregivers are experienced caring for those with specific disabilities or conditions.

Pet Sitter

From dog walkers to pet sitters, our caregivers can meet the needs of your furry or feathered friends.

Care Companion

Care companions assist seniors with everyday tasks and activities in their home.

Housekeeping

Your home deserves good care, too. Housekeepers keep it looking neat and clean.



Quickly List a Care Need

- Everyday and 'date night care' options
- Caregivers experienced in assisting children with special needs

Browse Available Caregivers

- View experience and education
- Get background checks
- Check availability and rates

Housekeeping Services




clients.brighthorizons.com/aerospace, Look for Find Sitters, Nannies & Housekeepers


About your household


Bedrooms

Bathrooms

Do you have pets?



Dogs



Cats



Other


Services needed


Select all that apply



General Cleaning



Specialized Cleaning



Prepare Snacks/Meals



Wash Dishes



Do Laundry


Run Errands


General Maintenance



Organization


Other



Find

Jobs Messages 1 Erika M. ▼



Madison S.

Housekeeper in Chicago, IL 60610.
Looking for work as a housekeeper.

[Add to Favorites](#)

Chicago, IL (1 mile away | will travel 6 mi.)


Age 24 3 years paid experience Female


Last signed in: This week


No Reviews [Write a Review](#)

\$18 - \$30 per hour

[Contact Madison](#)
[Run Background Check](#)


Enhanced Background Check
(Not Run)


Basic Background Check
(Not Run)


Motor Vehicle Records Check
(Not Run)

About Madison

- ✓ Cleaning
- ✓ Errands
- ✓ Accepts last minute bookings
- ✓ Non-smoker
- ✓ Comfortable with pets

Qualifications include:
CPI/CPR CERTIFIED

Education

Education Level: Some Graduate School
Currently Attending DePaul

Madison's Bio

I am willing to clean, cook, and run errands as needed! I am flexible :) I have experience working at a residential mental health facility for 3 years and a lot of my work consisted of not only care taking but also house keeping such as changing light bulbs, cooking for the clients, cleaning up around the house, running errands, administering medications, etc.

Experience

3 years of paid experience

Quickly Describe Your Needs

- Enter details such as # of rooms and pets
- Specify desired services

Find a Perfect Housekeeper

- Get background checks and view experience
- View availability and rates for local providers

Elder Care Planning & Support



Assess Your Needs



General

Cognitive

Mobility

Medical

Companionship

General Information

Answer the following questions to receive a customized care recommendation tailored to your family's specific needs. You can **save your results** and share them with other family members. **Please answer questions to the best of your ability.**

Privacy Statement

Your privacy is important to us - we do not share your information with care providers without your permission.

Free online assessments to identify the appropriate level of care for loved ones

Caregiver search tools and optional 1:1 guidance from senior care experts

Pet Care



clients.brighthorizons.com/aerospace, Look for Get Quality Pet Care

Post a Job

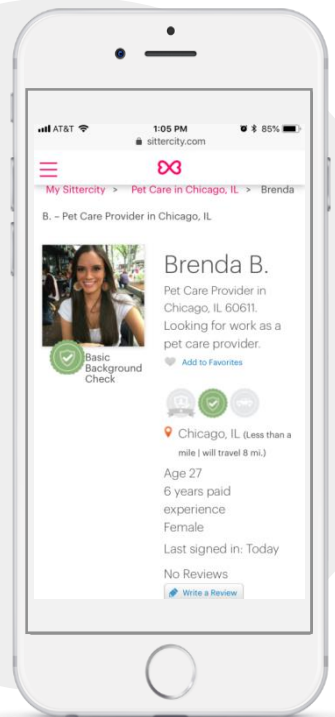
Describe your animal(s) and select the types of care needed

View Pet Caregiver Profiles

View experience, background checks, availability and preferred rates

Rest Easy

Focus on your priorities, knowing your furry family member is in good hands



Mobile Access

Post Jobs

Invite caregivers to apply for your specific care needs.

Background Checks

Get assurances of a clean record.

View Caregivers

Browse caregiver photos, rates, and experience

Feedback

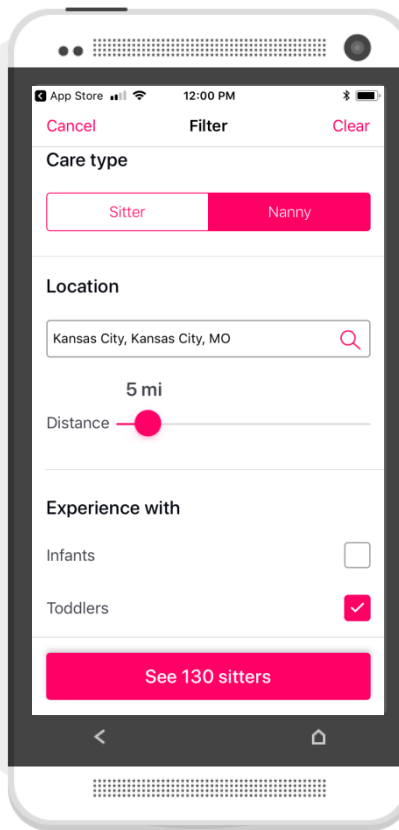
See which caregivers have earned rave reviews.

Instant Updates

Get notified of caregiver applications and replies.

Skills and Training

Find qualified caregivers for any family need.



Tutoring and Test Prep

clients.brighthorizons.com/aerospace, Look for Help with Tutoring & Test Prep



Complimentary Resources & Exclusive Discounts

- Discounted tutoring and test prep for students of all ages
- Up to 10% off
- ACT, SAT, PSAT, and AP exam instructions and practice tests
- Online and in-person options
- Personalized action plans to meet academic goals
- Academic skill development

Start Making Your Life Easier

Sign up today!



Mobile App

Search “Back-Up Care”
in the Apple App Store
or Google Play



Online

[clients.brighthorizons.com/
aerospace](https://clients.brighthorizons.com/aerospace)

User Name: Aerospace
Password: Benefits4You



By phone

877-BH-CARES
(242-2737)